

# Aztec Welcome Packet

MARCH 2019



Your Waste Management of New Mexico (WM) team is excited to begin servicing Aztec. This welcome letter includes information about your weekly trash services, safety tips and an overview of special waste collection events.

Did you know? WM of New Mexico has 14 facilities statewide and has served New Mexico communities for more than 40 years. And, in 2018, WM supported more than 40 community organizations and events across New Mexico.

## Curbside Service Information

Waste Management began delivering wheeled, 96-gallon trash carts the week of February 18. The carts include a tag that indicates your service day and other useful information. If you have not received your cart, please call us at 505-327-6284. When placing your cart out for service, please follow these guidelines:

- Place your trash cart at the curb by 7 a.m., even if the truck normally comes later in the day.
- Position your cart at least four feet from other objects including parked cars, mailboxes, fences, overhead lines and other obstacles that may prevent our team from safely accessing and servicing the cart.
- Ensure materials are bagged and fit in the cart with the lid closed, so that they do not blow out on the street during service.

## Commercial Service Information

Waste Management will deliver new dumpsters the last two weeks in February. Please begin using your WM dumpster when you receive it, and do not put materials in your existing WCA container as it must be empty to be removed.

- Please ensure all trash is bagged and fits in your dumpster with the lids closed. Do not leave bags on top of lids or on the ground in the enclosure.
- Keep all flammable or combustible items out of your trash dumpster. This includes batteries, oil, propane tanks, chemicals or empty containers with trace chemicals. Even small amounts of chemicals can start a fire in your dumpster or in our truck.
- Enclosures should be clean and free of obstructions, so our team can safely service you.



# Meet Your Waste Management Team



(L- R): Joe Sanchez (District Manager), Don Taylor (Fleet Manager), Robby Ritter (Route Manager), Shane Moore (Driver), Allison Gomez (Ops Specialist) and Ronnie Soveranez (Driver).

## Stay Safe around Trucks

At Waste Management, safety is our top priority. We love to see kids smile and wave when we drive through the neighborhood and service your home! Please remind children to watch our operations safely from your front yard. They should never attempt to touch a working truck or add anything to a cart while it's being serviced.

- Maintain a safe zone. **Stay at least 15 feet from a truck while it is servicing your cart.**
- If a pet runs under a truck while it is servicing your cart, do not chase it. Get the driver's attention and approach the truck to retrieve your pet when the driver indicates it is safe.

In their excitement to see our trucks on the road, children often forget the dangers of riding their bikes alongside or right behind our vehicles. Please caution them to keep a safe distance when sharing the street with our trucks.

- Remember, it takes large trucks about twice as long to stop as a passenger car, so never cut in front or stop suddenly in front of a trash or recycling truck.

## Avoid Fire Hazards

Did you know that coals can stay hot for days after use? Hot coals or ashes can flare up in your trash cart. If emptied into the back of a trash truck, they can ignite the entire load. Bottles of lighter fluid pose a similar risk and propane tanks can explode when compacted in the back of a truck. To protect the safety of your home, the community and our employees, please be sure to keep unsafe waste out of your curbside carts.

- Place coals and ash in a metal container and cover with water to fully extinguish. This is also a good method for sparklers, fireworks and smoldering materials. When materials are completely cooled, put into a plastic bag and then in your trash cart.
- Never put hot or combustible materials in a trash cart. Dispose of propane tanks, pool chemicals, batteries, lighter fluid and similar items at household hazardous collection events.

## Questions?

We have created a website just for Aztec residents. You can find information about your regular trash service and special waste events at: [home.wm.com/aztec](http://home.wm.com/aztec). You can also find a link to our page from the City's website.

If you need to request a cart, report a missed pickup, cancel service or have any other service questions, you can call our Customer Service Center at 505-327-6284. Waste Management representatives are available 7 a.m. – 5 p.m. Monday-Friday and 8 a.m. to noon on Saturday.

# Free Landfill Disposal for Aztec Residents



Residents can dispose of a total of six loads of solid waste per year, per household, during regular landfill business hours at no cost. Residents must present proof of residency, such as a valid photo ID and current utility bill with an Aztec address. The address or name on the bill must match photo ID.

## Important Notes

- Residents must present proof of residency, such as a valid photo ID and current utility bill with an Aztec address. The address or name on the bill must match photo ID.
- Up to 1,000 lbs. per load. Any loads over 1,000 lbs. will be charged the gate rate for the excess amount. Customers may use one of six allowed loads for the excess weight, if they have unused loads available.
- No prohibited or unauthorized wastes will be accepted, i.e., liquids, Freon-containing appliances, paints, pesticides, batteries, hazardous wastes.
- Tires are not accepted for free disposal. Tires are charged normal tire rates. Disposal of 10 or more tires requires a New Mexico Environment Department Scrap Tire Manifest.
- Residential waste loads only. No commercial/business loads.

## Safety Reminder

At Waste Management, safety is our top priority. Please follow all posted safety rules and follow any instructions from landfill staff. To ensure safety for our customers and employees, our landfill may close during high wind events or severe weather. If the weather is poor, please call 505-386-5005 to ensure that the landfill is open.

## San Juan Landfill

78 Rd 3140, Aztec, NM 87410  
Monday-Friday 7 a.m. to 5 p.m.  
Saturday-Sunday 9 a.m. to 5 p.m.  
505-386-5005



# Mark Your Calendar!

## 2019 Observed Holiday Schedule

During a holiday week, service will be delayed by one day for all days that fall on or after an observed holiday. Normal schedules will resume the following week.

### Upcoming holidays:

Thanksgiving: Thursday, November 28, 2019  
Christmas: Wednesday, December 25, 2019  
New Year's Day: Wednesday, January 1, 2020

## Community Cleanup Events

Acceptable items include regular household trash, appliances without refrigerant, green waste and bulky items, such as furniture and mattresses. Bring your excess household trash to one of two locations for these events:

- Convenience Center, 303 S. Ash Street
- Riverside Park, 500 S. Light Plant Road

### Upcoming cleanups:

April 12-22, 2019  
October 11-21, 2019

## E-Waste Events

Residents can bring approved E-waste for free disposal on the Saturday of the community cleanup to the Convenience Center located at 303 S. Ash Street. Approved items include televisions, computers, monitors and similar electronic equipment.

### Upcoming E-waste events:

April 20, 2019  
October 19, 2019

## Yard Waste Events

Acceptable items include grass clippings, leaves, tree branches and brush. Items must be cut, bundled and tied at 50lb. maximum weight and 4ft. maximum length. Unacceptable items include dirt, stone, concrete, rock. No limbs larger than 3in. in diameter.

### Upcoming yard waste events:

May 6 -10, 2019                      Call Waste Management by May 3,2019 to schedule curbside pickup  
November 11-15, 2019              Call Waste Management by November 8, 2019 to schedule curbside pickup

## Questions?

Visit us online at [home.wm.com/aztec](http://home.wm.com/aztec) or call our Customer Service Center at 505-327-6284. Waste Management representatives are available 7 a.m. – 5 p.m. Monday-Friday and 8 a.m. to noon on Saturday.

